



[LABELNAME]  
[ADDR1]  
[ADDR2]  
[CITY STATE POSTALCD]  
[COUNTRY]

Thank you for contacting us  
*regarding your request.*

Dear [LabelName],

Please be advised that while attempting to process your replacement request for deeded week [Inventory], [UsageYear] usage year we found that your Interval International membership has expired. Replacement usage can only be processed as a deposit with Interval International. Please contact the [TeamName] at [TeamPhone] at your earliest convenience to extend your membership with Interval International and re-request a replacement week.

We would like you to get the most out of your ownership options, and each year, planning ahead is essential. As a reminder, reservations at your home resort may be made a year in advance.

We encourage you to join us for a complimentary webinar to discuss your usage options. You can learn about, and register to attend any of our webinar topics at [www.VacationClubLearningCenter.com](http://www.VacationClubLearningCenter.com).