

April 18, 2019

Dear Marriott's Frenchman's Cove Owner:

It's my pleasure to introduce you to the [April 2019 Newsletter](#) from your Board of Directors.

Best regards,

Scott Derrickson

General Manager

Marriott's Frenchman's Cove

FRENCHMAN'S COVE BOARD'S WEBCAM

A QUICK GLANCE AT WHAT IS HAPPENING AT FRENCHMAN'S COVE



The Beach & Pool

The beautiful beaches of St. Thomas are all public property. However, the Cove beach chairs, beach umbrellas, pool, pool chairs, and pool umbrellas are not public, they are for the current registered guests. Since many cruise ships are starting to revisit the island you will be asked to sign a chair policy on arrival. This is done to make sure that current guests have full enjoyment of the facilities and an understanding of the pool guidelines.

Management is working hard to enforce the chair policy. During the day there are two people walking the area to make sure our guests are the ones enjoying the Cove amenities. The Cove also started a new terry towel cover service. A pool attendant will bring you a fresh terry towel (one per chair). It is easy to spot non-registered guests thanks to the brilliant white terry towels and the green striped beach towels provided in your villa.

If you have problems with this policy while you are at the Cove, please contact loss prevention at extension 4806.

Cove activities for all ages

Activities action stations have been placed around the property for all to enjoy.

Other recent additions include:

Pool Table

Foosball

Shuffleboard

Table Tennis

Snorkeling from the beach is a fun way to experience the many fish, squid, eels, urchins, and literally hundreds of other salt water species that live right off the Cove shore. *Be sure to stay floating so you don't damage the new coral growth.*

The two ocean float pads always provide water fun and now there is a third float pad to enjoy.

Not sure what to do for dinner Friday night? The Sunset Bar and Grille is featuring a new Friday Carnival Night! Please check out all the new menu items.

Guest and Public spaces will be receiving Wi-Fi updates in April so you can stay connected (or not). 📶



Groceries Delivered to Your Villa

The Cove recently contracted with the very popular, Moe's Fresh Market to be the on-site delivery service. Don't want to rent a car, or take a taxi to shop for groceries? Why not have food and drinks delivered directly to your villa while you relax at the beach?

Prior to your arrival you will receive information how to shop from the convenience of your home computer.

Island Updates

Frenchman's Reef continues to predict a 2020 completion date. Since our last newsletter we have learned that the Reef will reopen under the Marriott brand.

Several new restaurants have been springing up, and many are receiving great reviews. When you check in make sure you ask one of the concierges for a list of restaurants. They also have many menus at their desk for you to peruse.

The Ritz Carlton Hotel has closed until October 2019 – just another indicator of what an awesome job our management team has done in bringing the Cove back!

Just a quick final note. A few guests have experienced trouble receiving their reserved car rentals on the island. After the hurricane there are less vehicles. Be sure to rent with a reliable company that you know will not overbook and leave you without a car for the week.

The CABANAS are coming, the cabanas are coming...

Following the lead of many other upscale resorts, a new benefit for guests is the addition of cabanas on the upper, third row of the pool. Per management's recommendation, the Board approved this project last September. Management noted that the third level was often being under-utilized. During hurricane reconstruction management made landscaping changes that added easily accessible middle stairs from the third level down to the pool deck so that it would be used more, and while it helped, we are hopeful cabanas will be the best long-term solution.

Cabanas are a great solution for families that want to sit together, but don't come to the pool at the same time. They will have custom seating for up to 8 people, indoor/outdoor carpeting, an ice bucket/table, electricity for charging your favorite devices, and a ceiling fan. When fully operational, the cabana service will include choices of bottled water, soda and juices, as well as a dedicated server from the Sunset Grille for luncheon orders.

Anticipated completion date for the cabanas is late spring and the rollout for full services will be gradual.

We believe this is a great addition for your options in pool seating. We encourage you to be patient as this benefit fully evolves.

The Board would like to thank the Owners that participated in the Board conducted survey. We are looking at many action items from this survey.

ASSOCIATE HIGHLIGHT



Our feature associate this month is Margot McCray Gough, our energetic Fitness Instructor!

Margot is originally from New Jersey. Margot came to the Cove in August last year.

Since her arrival she has continued many of the old activities you loved, like ReNEW Stretch and she has added new activities like Calypso Dance to attract all ages.

Next time you visit the Cove, jump in the pool and join Margot for water aerobics, or one of her other classes. Her fun approach, energy, and enthusiasm will have you smiling for the entire week.

Do you have an idea for something we should cover in this newsletter?
Email your suggestion to:
CoveBODNews@gmail.com