

April 23, 2017

Dear Marriott's Maui Ocean Club Owner:

It's my pleasure to present to you the 2018 Spring Newsletter. In this issue, you'll learn about the latest developments taking place at your home away from home as well as the opportunity to apply to serve on the Board of Directors of your Associations.

Mahalo nui loa,

Bill Countryman

General Manager

Marriott's Maui Ocean Club



Aloha Marriott's Maui Ocean Club Owner,

Greetings from Maui! As your General Manager, it is my pleasure to provide you with an update on what we've recently accomplished and plans for the future.

2017 Resort of the Year

Marriott's Maui Ocean Club was selected as Resort of the Year!



Marriott Vacation Club recognized the resort teams' hard work and dedication to creating unforgettable vacation experiences for both Owners and guests.

Maui Ocean Club 2 Renovation

Renovation of the Lahaina and Napili towers will take place from August 18 - November 17, 2018, beginning on the top two floors of the Napili tower and moving down two floors at a time until September 29 when the work begins on the top two floors of the Lahaina tower. Some renovation noise is to be expected during the daytime hours, seven days a week.

The interior hallways will be painted and new carpet installed. In the villas, renovation will include new carpet and paint throughout, new living room and dining room furniture, appliances, headboard, mattress and frame, draperies, lighting, artwork and decor. Some new features will include:

- Queen sofa bed/chaise lounge combination in the living room, eliminating the need for a rollaway bed
- Back lit mirror installed in the master bathroom
- Upgraded Cubie (USB) power outlet ports

Molokai Hospitality Room Renovation

The Hospitality Room located on the lower level of the Molokai tower was completely renovated for your enjoyment. The renovation included new tile throughout, enhancing the bathrooms, all new furniture, 50" flat screen television, computer and printer. Come and check it out the next time you're on vacation!

Kaanapali Beach Restoration

Restoration of Kaanapali Beach is tentatively scheduled for the Fall of 2019. The State Department of Land and Natural Resources and Kaanapali Operations Association, Inc. ("KOA"), of which all of the resorts/hotels in Kaanapali are members, are co-funding this effort. The funds for this projected restoration was already included within the Reserve Funds of KOA, a portion of which has already been funded by Maui Ocean Club Owners. We will share additional information with you as it is made available.

Introducing Artisanal Pizza

Pizza Cucina is Marriott Vacation Club's new pizza brand that focuses on the artistry of making pizza by hand. Using an unexpected blend of pizza and ciabatta doughs paired with a choice of meats, cheese and fresh toppings, each pizza is masterfully handcrafted in our kitchen. This new product yields true artisanal pizzas that are perfectly imperfect. They feature uneven edges and other details that are hallmarks of a handcrafted product. Now available at the Beach Walk.

Starbucks - Wall of Chill

Soon you can stop by Starbucks for grab-and-go offerings. The new "wall of chill" case will feature a variety of new and healthy options, including juices and sandwiches.

Napili Day Beds

Come relax and enjoy the beautiful views of the Pacific Ocean and islands of Lanai and Molokai from the comfort of the new day beds that were added to the Napili lawn for your enjoyment.

Owners Library

Why lug a bunch of books on vacation when you can borrow books from the Maui Ocean Club Owners Library? With the closing of Barnes and Noble in Lahaina, we purchased boxes of books to stock the two Owners Libraries at the resort. You will find the libraries in the Molokai tower laundry room (lower level) and the Owners Lounge located on the lobby level of Lanai tower. Stop by and borrow a book or two while on vacation!

Pre-Arrival Planning

You should receive a pre-arrival email approximately 21 days prior to your check-in day to the email address on your reservation. Replying to this email and providing your arrival time and other arrival details helps the resort team prepare for your arrival. If you do not respond to the email, a Pre-Arrival Specialist will attempt to call you approximately 7-10 days prior to your arrival.

Learn How to Maximize your Vacation Options

When vacationing at the resort, join one of our Pre-Arrival Specialists at 9:00 a.m. every Thursday in the Conference Room to learn about vacation planning resources. The team reviews vacation ownership options for Owners who own weeks, vacation club points or both!

If you can't join in person, visit VacationClubLearningCenter.com to sign up for Ownership webinars.

Renting Your Vacation Ownership

While the Association governing documents prohibit rental activity rising to the level of commercial use, we understand you can't always make it to Maui; if you need to rent your ownership week, here are some helpful tips:

- Contact Owner Services to add your renter's name to the reservation. We are unable to add these names through the pre-arrival contact or at the resort.
- If you want the renter to receive a pre-arrival contact, make sure to have Owner Services add the renter's email address and telephone number to the reservation.
- If you are renting the master and guestroom of a lock-off villa to different renters, you **must** advise Owner Services and ask that two separate reservations be created. This allows each of your renters to have separate confirmation numbers when they check-in. Without separate confirmation numbers, one or both renters may not be able to check-in.

Opportunity to Serve on the Board of Directors

At the next Annual Meetings, Owners will elect members to serve on the Board of Directors. Any Owner desiring to become a candidate for election to the Board of Directors must complete a [Volunteer Form](#) and submit it to the Associations. Volunteer Forms must be received by June 5, 2018.

To access the Volunteer Form, click on the Volunteer Form link in this letter to be directed to [MarriottVacationClub.com](#) where you will be prompted to log in using your [MarriottVacationClub.com](#) user ID and password. If you do not have an account, click "Create a New Account." If you have an account and encounter challenges logging in, click "Forgot Password or User Name" on the website.

For technical support accessing the Volunteer Form on [MarriottVacationClub.com](#), please contact Owner Services at 800-845-4226. Volunteer Forms may also be obtained by contacting Nani Dapitan-Haake, Executive Assistant, via email at nani.dapitan-haake@vacationclub.com or by telephone at 808-667-1200.

A hui hou (until we meet again),

Bill Countryman

General Manager
Marriott's Maui Ocean Club

VOLUNTEER FORM TO SERVE ON THE BOARDS OF DIRECTORS

At the next Annual Meetings, Owners will elect member(s) to serve on the Boards of Directors. Board Members meet at least twice annually with the management of Marriott Vacation Club® to conduct the business of the Associations. Board Members are reimbursed for actual expenses incurred for travel, lodging and meals. A Nominating Committee will meet to select candidates for the vacant position(s). The list of candidates to be elected will be included on a Limited Proxy/Written Consent Ballot sent with the Notice of Annual Meetings. Please complete this volunteer form if you have an interest in serving on either or both Board of Directors of your Associations.

To be considered, your form must be received by June 5, 2018

Please check the appropriate box(es) for the Board(s) you are volunteering to serve on:

- Association of Apartment Owners of Maui Ocean Club
- Maui Ocean Club Vacation Owners Association

Name: _____

Address: _____

Occupation: _____

(If retired, list primary occupation prior to retirement.)

Contact information: (Telephone) _____ (Email) _____

If nominated, your name and occupation, along with a brief profile, will be included with the Notice of Annual Meeting. To assist in this effort, please provide a summary of no more than 150 words of your experience and why you would like to serve as a Director. Your summary will be published exactly as stated. Please do not abbreviate words or company names. Please print clearly or type; attach additional paper as necessary.

SIGNATURE: _____

Note: Please be sure that you can commit to attending at least two (2) meetings per year before volunteering to serve. Elected Directors will have their names listed in Association publications. This will permit other Owners to contact you regarding the operation of their Vacation Ownership property.

COMPLETE AND MAIL, FAX OR EMAIL TO:

Marriott’s Maui Ocean Club
 100 Nohea Drive
 Lahaina, Hawaii 96761
 Attn: Nani Dapitan-Haake, Executive Assistant
 Fax: (808) 667-8141
 Email: nani.dapitan-haake@vacationclub.com

*The submittal of a volunteer form is not a guarantee of being selected as a candidate. Information submitted is proprietary and will be used only by the Nominating Committee, with the exception of your profile, which will be included with the Notice of Annual Meeting, should you be selected as a candidate.

THIS FORM MUST BE RECEIVED BY JUNE 5, 2018