

# THE RITZ-CARLTON

## LIFE



Dear Members,

Winter is here in Aspen, the snow has started with no signs of stopping as ski season is upon us. The Ladies and Gentlemen of The Ritz-Carlton® Club, Aspen Highlands have loved engaging with you this summer and look forward to welcoming you back home this winter!

Members voiced their satisfaction with the Club's services and facilities enabling the Club to realize its highest level of Overall Satisfaction to date. I would like to personally thank all Members for taking the time to complete the Member Satisfaction Surveys. Your comments provide vital feedback to continually improve and enhance our services and Member experiences.

We have exciting changes to share at the Club. Now Members can enjoy the NFL Sunday Ticket, showing live football coverage on 14 DIRECTV

channels. We opened a fractional resale office for our Members. Elkhorn Lodge and White River Lodge pools have converted to salt water.

This past fall the engineering projects completed were: refurbishment of the Elkhorn and White River Lodge ski valets, installing higher flow efficiency toilets, added fireplace screens in front of each fireplace, gutters have been upgraded with new heat tape and the instillation of new water valves for increased recirculation.

I would like to remind you to visit the Member website at [myritzcarlton.com](http://myritzcarlton.com) where you can review Board of Directors meeting minutes, make reservations and more.

Warm Regards,

Nicholas DiMeglio  
General Manager



Spa Relaxation Room

## BOARD OF DIRECTORS

Randy Mercer  
President

Tyler Oliver  
Vice-President

Robert Harris  
Treasurer

Joel Alper  
Director

Scott Adams  
Commercial Director

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## CONTACT US

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## Spa

Contemplating a message after a long day on the mountain? Experience the High Altitude Adjustment Treatment to help ease the symptoms associated with Aspens high altitude. This 80 minute massage incorporates specific essential oils to encourage oxygenation of the tissues and help condition and nourish dry skin.

## Ski Valet

During the fall off season our engineers were busy refurbishing both the Elkhorn and White River Lodge ski valets. You will notice new bench seating with leather cushions, new cubbies for ski gear/shoes and new paint. In addition, two new TV's have been installed and will be connected to Direct TV.

## Transportation

Members transportation services are provided on a designated route servicing Aspen's core downtown area and the Aspen Pitkin County Airport. Unfortunately private rides are not available. Your Member Experience Concierge can provide you with transportation options, such as rental cars, High Mountain Taxi, limousine service, and complimentary RFTA (Roaring Fork Transportation Authority) bus schedules.

We have changed our route to ensure the safety of our members and guests, to comply with local traffic laws and as requested by the Aspen Sheriff's office. The shuttle service route has changed at the City Market and Hotel Jerome stops. Our pick up location for City Market will now be across the street from City Market on Spring Street. The Hotel Jerome stop will now be located across the street on Mill Street at the Aspen Public Library. From Sunday - Friday, the shuttle service will run every 15 minutes from 6p.m. - 10:30p.m., normal shuttle schedule will run on Saturday. A direct RFTA bus from Aspen Highlands to Snowmass is available Friday - Sunday at 9:30a.m. and 10:30a.m., with a direct return at 3:30p.m. and 4:30p.m.

## Community Footprints

The Ritz-Carlton Club, Aspen Highlands is proud to participate in Community Footprints. You will be proud to know that the Ladies and Gentlemen help their community through hunger and poverty relief, well-being of children, environmental responsibility, and Succeed Through Service. Projects have included partnering with an elementary school to teach life-skills, conserving energy with Earth Hour, donating money to the homeless shelter, holiday toys for Shining Stars for children with cancer, cleaning up a section of Highway 82, collecting back-to-school supplies and backpacks for the Roaring Fork School District, and organizing a food drive.

## Rules & Regulations

Over the past year there have been several proposed changes in the Association's Rules & Regulations. A copy of the proposed changes to the Rules & Regulations was mailed to you for a 30 day review. As part of your member storage benefit, The Rules and Regulations will require you to sign off on a Member Storage waiver, details will be forthcoming.

## Thanksgiving Giving Program

Our "Thanks" Giving Program is designed to give an end-of-season gift to each of the more than 150 Ladies and Gentlemen. We would like to express our heartfelt thanks to the Members who have already generously contributed over \$40,000 to the 'Thanks' Giving Program. We will be accepting gifts through January 2015.

## New Housekeeping Manager

Please welcome our newest Housekeeping Manager, Jason Arrington. Jason has over eight years with The Ritz-Carlton Hotel Company, LLC. He previously worked at The Ritz-Carlton Denver, The Ritz-Carlton Reynolds Plantation and most recently The Ritz-Carlton Club, St. Thomas.



COMMUNITY  
FOOTPRINTS



Jason Arrington



## Aspen Events

January, 21 2015

Winter Wine Series with special guest

Peter Mondavi

Elkhorn Lodge Members Lounge

4:00-5:30p.m.

Relax by the fireplace and join your fellow Members and sample wines from famous wine producer Peter Modavi. Mr. Mondavi will be showcasing a variety of wines for you to sample. Also local meat and cheeses from Willow Creek Bistro will be provided. Ritz-Kids will be featuring hot chocolate and crafts for our junior Members.

Aspen Highlands Ski History Tour

Every Monday

With an emphasis on Highlands' "Maverick" reputation-- the '70s ski culture and the birth of freestyle skiing given by longtime local and Aspen Historical Society docent Jane Click. Meets at mid-mountain ambassador hut.

Winter X Games

January 22-25

Don't miss the world's best winter action sports, music and festival experience, featuring more than 200 of the world's best athletes and 100 Olympians competing for medals and prize money. This year X Games will host live performances from Chromeo, Snoop Dogg, Skrillex and Wiz Khalifa all at the base Buttermilk Mountain.

Aspen Laff Fest

February 19-21

After thirteen years as the featured site for the HBO/U.S. Comedy Arts Festival, and three years as the co-producer and home of the Aspen Rooftop Comedy Festival, the Wheeler is now stepping up to present its own unique four-day comedy experience, where comics really get to do what comics do best: Everything funny. Come ski all day and laugh all night as we present the most brilliant new voices in comedy in a variety of stand-up and improv events at the Wheeler!

**Live Here, Always.**

