



THE RITZ - CARLTON®

YOUR 2019 HOTEL RESERVATION SERVICE

Program Guidelines

A WORLD
OF LUXURY,
IN THE PALM
OF YOUR HAND.



THE RITZ-CARLTON®

Dear Club Member,

For more than 30 years, The Ritz-Carlton tradition has been represented by an unwavering commitment to the gold standard of hospitality. We are, and always have been, "Ladies and Gentlemen serving Ladies and Gentlemen." And, as Vice President of Global Residential Operations, it is my distinct pleasure to serve you.

As a Club Member, you have undoubtedly grown accustomed to the lifestyle where every wish is granted, and every need is attended to by The Ritz-Carlton. Now, I would like to invite you to enjoy that lifestyle not only while at the Club, but whenever you travel. Every time you stay at a Ritz-Carlton hotel, whether in the United States or across the globe, you can enjoy meaningful connections with friends, family and business associates. Furthermore, you can do so while you indulge in the exclusive privileges you have come to expect from the world's most recognized leader in hospitality. With The Ritz-Carlton Hotel Reservation Service, you will enjoy VIP status, preferred rates, and other extended courtesies at Ritz-Carlton hotels worldwide.

From secluded beaches, to thriving cities, to snow-capped mountains, the Hotel Reservation Service helps you celebrate the finest life has to offer, at a seemingly endless list of the world's most sought after destinations.

Here, you will find an overview of the Hotel Reservation Service, along with reservation information. I encourage you to use these travel tools when planning your next stay at a Ritz-Carlton hotel, so that you may fully enjoy the amenities that await you. Once again, it is my sincere pleasure to serve you.

Warmest Regards,

John Hearn

Vice President, Global Residential Operations



The Ritz-Carlton, Jakarta Pacific Place

AN EXCLUSIVE SERVICE BEFITTING YOUR STATUS.

As part of The Ritz-Carlton Hotel Reservation Service, you can expect that the impeccable attention to detail paid to fulfilling your every desire within our Club Residences will be bestowed upon you each time you travel as well. Our goal is to assist you in your journeys such that you may traverse the globe in style and comfort, exploring its many wonders with the Ladies and Gentlemen of The Ritz-Carlton at your side.

AMONG THE SERVICES AND AMENITIES YOU'LL ENJOY ARE:

10% Off Regular Room Rate

Upgrade at Time of Check-In
based on availability

Breakfast for Two Daily

Welcome Amenity

Special Hotel Amenity
see following pages

Welcome Note from General Manager

Complimentary Basic High-Speed
Wireless Internet

4 p.m. Check-Out
based on availability

A TOKEN OF APPRECIATION FROM US TO YOU.

Exquisite locations are to be expected. Incomparable service is assured. And for those participating in our Hotel Reservation Service, this holds true in an additional way as well. At each property, you will receive a special hotel amenity with our compliments that will help to enhance your enjoyment of the spectacular destination you've chosen. The list of 2019 Special Hotel Amenities* by location is as follows:

ABU DHABI

Dinner for two, per room, once during stay *(excludes alcoholic beverages, taxes & gratuities)*

ALMATY

\$100 Food & beverage credit

AMELIA ISLAND

\$100 Spa services credit

ARUBA

\$100 Resort credit

ATLANTA

\$100 Hotel credit

BACHELOR GULCH

\$100 Resort credit

BAHRAIN

\$100 Food & beverage credit

BAL HARBOUR, MIAMI

\$100 Resort credit

BALI

\$100 Resort credit

BALI, UBAD MANDAPA

\$100 Resort credit

BANGALORE

\$100 Hotel credit

BARCELONA, HOTEL ARTS

€85 Food & beverage credit

BEIJING

\$100 Food & beverage credit

BEIJING, FINANCIAL STREET

\$100 Food & beverage credit

BERLIN

€85 Food & beverage credit

BOSTON COMMON

\$100 Food & beverage credit

BUDAPEST

\$100 Food & beverage credit

CAIRO

\$100 Food & beverage or Spa services credit

CANCUN

\$100 Food & beverage credit

CHARLOTTE

\$100 Food & beverage credit

CHENGDU

\$100 Food & beverage credit

CHICAGO

\$100 Food & beverage or Spa services credit

CLEVELAND

\$100 Food & beverage credit

COCONUT GROVE

\$100 Spa services credit

DALLAS

\$100 Spa services credit

DENVER

\$100 Hotel credit

DOHA

\$100 Food & beverage credit

DOHA, SHARQ VILLAGE

\$100 Food & beverage credit

DORADO BEACH

\$100 Spa services credit

DOVE MOUNTAIN

\$100 Resort credit

DUBAI

\$100 Food & beverage credit

DUBAI INTERNATIONAL FINANCIAL CENTRE

\$100 Food & beverage credit

FORT LAUDERDALE

\$100 Resort credit

GRAND CAYMAN

\$100 Resort credit

GUANGZHOU

\$100 Hotel credit

HALF MOON BAY

\$100 Spa services credit

HERZLIYA

\$100 Food & beverage credit

HONG KONG

\$100 Food & beverage credit

ISTANBUL

\$100 Hotel credit

JAKARTA, MEGA KUNINGAN

Dinner for two at Asia

JAKARTA, PACIFIC PLACE

Lunch for two at 3 Course

KAPALUA, MAUI

\$100 Resort credit

KEY BISCAYNE

\$100 Food & beverage credit

KUALA LUMPUR

\$100 Food & beverage credit

KYOTO

\$100 Hotel credit

LAGUNA NIGUEL

\$100 Resort credit

LAKE TAHOE

\$100 Resort credit

LOS ANGELES

\$100 Spa services credit

MACAU

\$100 Food & beverage credit

MARINA DEL REY

\$100 Food & beverage credit

MONTREAL

\$100 Hotel credit

MOSCOW

\$100 Food & beverage credit

MUSCAT, AL BUSTAN

\$100 Hotel credit

NAPLES

\$100 Spa services credit

NAPLES GOLF

\$100 Food & beverage credit

NEW ORLEANS

\$100 Hotel credit

NEW YORK, BATTERY PARK

\$100 Hotel credit

NEW YORK, CENTRAL PARK

\$100 Hotel credit

OKINAWA

\$100 Resort credit

ORLANDO

\$100 Resort credit

OSAKA

\$100 Food & beverage credit

PENTAGON CITY

\$100 Hotel credit

PHILADELPHIA

\$100 Hotel credit

PHULAY BAY

\$100 Food & beverage credit

RANCHO MIRAGE

\$100 Resort credit

REYNOLDS PLANTATION

\$100 Hotel credit

RIYADH

\$100 Hotel credit

SAN FRANCISCO

\$100 Hotel credit

SAN JUAN

\$100 Food & beverage credit

SANTA BARBARA

\$100 Food & beverage credit

SANTIAGO

\$100 Hotel credit

SANYA

\$100 Food & beverage credit

SARASOTA

\$100 Resort credit

SHANGHAI

\$100 Food & beverage credit

SHANGHAI, PUDONG

\$100 Food & beverage credit

SHENZHEN

\$100 Food & beverage credit

SINGAPORE

Complimentary one way private sedan transfer from hotel to airport for two people, per room, once during stay

SINTRA, PENHA LONGA

€85 Food & beverage credit

SOUTH BEACH

\$100 Hotel credit

ST LOUIS

\$100 Spa services credit

ST THOMAS

\$100 Resort credit

TENERIFE, ABAMA

€85 Food & beverage credit

TIANJIN

\$100 Food & beverage credit

TOKYO

\$100 Hotel credit

TORONTO

\$100 Hotel credit

TYSONS CORNER

\$100 Hotel credit

VIENNA

€85 Credit *(cannot be used for IRD, Honor Bar or Alcohol)*

WASHINGTON D.C.

\$100 Hotel credit

WASHINGTON D.C., GEORGETOWN

\$100 Hotel credit

WESTCHESTER

\$100 Hotel credit

WOLFSBURG

Lunch or dinner for two, once during stay, at Terra

*Special Hotel Amenity is subject to change based on the discretion of each individual location at any time.



The Ritz-Carlton, Bali

A SERVICE WITH MANY PERKS, IN MANY PARTS OF THE GLOBE.

The Ritz-Carlton Hotel Reservation Service offers Club Members convenient booking and exclusive benefits at locations across the globe. Participating hotels & resorts* include:

ASIA-PACIFIC

China

Beijing
Beijing
Financial Street
Chengdu
Guangzhou
Haikou
Harbin
Hong Kong
Jiuzhaigou
Macau
Nanjing
Nanyan Bay
Nanyan Bay
Golf Club
Sanya
Shanghai
Shanghai
Pudong
Shenzhen
Tianjin
Xi'an

India

Bangalore

Indonesia

Bali
Bali Ubud
Mandapa
Jakarta
Mega Kuningan
Pacific Place

Japan

Kyoto
Okinawa
Osaka
Tokyo

Malaysia

Kuala Lumpur
Langkawi

Singapore

Singapore

Thailand

Koh Samui
Phulay Bay

CARIBBEAN, MEXICO & LATIN AMERICA

Aruba

Aruba

Cayman Islands

Grand Cayman

Chile

Santiago

Mexico

Cancun
Los Cabos
Zadun

Puerto Rico

Dorado Beach
San Juan

Virgin Islands

St. Thomas

EUROPE

Austria

Vienna

Germany

Berlin
Wolfsburg

Hungary

Budapest

Israel

Herzliya

Kazakhstan

Almaty
Astana

Morocco

Rabat Dar Es Salam
Tamuda Bay

Portugal

Sintra

Russia

Moscow

Spain

Barcelona
Tenerife
Canary Islands

Switzerland

Geneva

Turkey

Istanbul

MIDDLE EAST & AFRICA

Bahrain

Bahrain

Egypt

Cairo

Oman

Muscat
Al Bustan Palace

Qatar

Doha
Doha
Sharq Village

Saudi Arabia

Jeddah
Riyadh

United Arab Emirates

Abu Dhabi
Dubai
Dubai International
Financial Centre
Ras Al Khaimah
Al Hamra Beach
Al Wadi Desert

OCEANIA

Australia

Perth

USA & CANADA

Arizona

Dove Mountain

California

Half Moon Bay
Laguna Niguel
Lake Tahoe
Los Angeles
Marina del Rey
Rancho Mirage
San Francisco
Santa Barbara

Colorado

Bachelor Gulch
Denver

Florida

Amelia Island
Fort Lauderdale
Miami
Bal Harbour
Coconut Grove
Key Biscayne

Naples
Naples
Golf Club

Orlando

Sarasota
South Beach

Georgia

Atlanta
Reynolds
Lake Oconee

Hawaii

Kapalua
Waikiki Beach

Illinois

Chicago

Louisiana

New Orleans

Massachusetts

Boston

Missouri

St. Louis

New York

New York City
Central Park
Westchester

North Carolina

Charlotte

Ohio

Cleveland

Ontario

Toronto

Pennsylvania

Philadelphia

Québec

Montréal

Texas

Dallas

Washington, D.C.

Georgetown
Pentagon City
Tysons Corner
Washington, D.C.

*Subject to change.



A nighttime aerial view of the Petronas Twin Towers in Kuala Lumpur, Malaysia. The towers are illuminated with warm white lights, and their spires are lit with blue. The surrounding city skyline is visible with various other buildings, some with blue and white lights. In the foreground, there is a large green park area with a fountain and a winding path. The sky is a deep blue with some light clouds.

A World of Opportunities
to Experience and Explore.



MAKING A RESERVATION IS SIMPLE, STAYING WITH US IS SUBLIME.

The Ritz-Carlton Hotel Reservation Service is designed to make reserving your stay as effortless as possible. There are two simple ways to access the Hotel Reservation Service:

- Contact your Member Services. Dial **888.220.2084** from within the U.S. or **1.801.828.1091** internationally.
- Access the Member Website at www.myritzcarltonclub.com.

ANSWERS TO COMMON QUESTIONS ABOUT AN UNCOMMON SERVICE.

Q: What room rate discount can I expect in the 2019 Service?

A: 10% off Regular Room Rate will be offered with no blackout dates as long as the hotel is not sold out.

Q: When does the new Hotel Reservation Service go into effect?

A: The new service goes into effect January 1, 2019.

Q: Can Members reserve more than two rooms per night?

A: There is a maximum limit of two rooms per night per Eligible Person, regardless of the number of real estate interests owned.





AS IF EXPERIENCING THE RITZ-CARLTON WAS NOT A REWARD IN ITSELF.

Our awarded loyalty program was developed to better cater to the unique preferences of our most valuable visitors. Through this program, we aim to show our appreciation by providing you with premium opportunities for a variety of exciting rewards. As an exclusive member, you will earn points for every U.S. dollar spent on accommodations at participating locations worldwide.

MEMBERS WILL ALSO RECEIVE:

Special offers through our luxury partners and exclusive access to our most exquisite experiences.

Exclusive member benefits at our premium properties around the globe.

Seemingly endless opportunities to redeem your points or miles for complimentary stays, air travel, and so much more.

To enroll in this exclusive program and experience a new level of luxury, we invite you to visit www.marriott.com/rewards.

NEW OPPORTUNITIES FOR ADVENTURE AWAIT ON EVERY HORIZON.

The phrase “It’s a small world” may seem more true with each passing year, but there are enormous opportunities for enrichment in every corner of the globe.

The Ritz-Carlton has long sought to put these experiences at its Club Members fingertips, and these new hotel locations in some of the planet’s most captivating locales will allow us to do precisely that.

THE RITZ-CARLTON, BERMUDA
(2020) Morgan’s Point, Bermuda

THE RITZ-CARLTON, GURGAON
(2020) India

THE RITZ-CARLTON, MANILA
(2020) Philippines

THE RITZ-CARLTON, MELBOURNE
(2020) Australia

THE RITZ-CARLTON, MEXICO CITY
(2020) Mexico

THE RITZ-CARLTON, MONTENEGRO
(2020) Herceg Novi, Montenegro

THE RITZ-CARLTON, MUMBAI
(2020) India

THE RITZ-CARLTON, NIKKO
(2020) Japan

THE RITZ-CARLTON, PUNE
(2020) India

**THE RITZ-CARLTON RESERVE,
PEARL ISLAND**
(2020) Bahamas





TERMS AND CONDITIONS

1. General Terms and Conditions

- a. Neither Developer (as defined herein) nor The Ritz-Carlton Hotel Company, L.L.C. ("Ritz-Carlton") guarantees that an Eligible Person, as defined below, utilizing the Hotel Reservation Service (the "Service") will be able to stay at a particular participating Ritz-Carlton hotel during any specific time. Ritz-Carlton hotels participating in the Service are subject to change without notice. "Developer" means the person who has developed and created a plan for memberships in The Ritz-Carlton Destination Club (deeded fractional ownership interest), deeded whole ownership at The Residences at The Ritz-Carlton or The Ritz-Carlton Residences, or other membership access to common or shared facilities at a particular Ritz-Carlton location.
- b. Special amenities vary by hotel and cannot be redeemed for cash.
- c. The availability and rate provided for under the Service is for a maximum of two rooms per night per Eligible Person as described in Section 2 below.
- d. In order to utilize the Service, an Eligible Person must make his/her reservations using the reservations process designated by Ritz-Carlton for such Eligible Person.
- e. Ritz-Carlton reserves the right at any time to change, limit, modify or cancel any of the terms and conditions pertaining to the Service, with or without notice, in its sole discretion to all or any Eligible Persons. Ritz-Carlton and owners of participating hotels also have the right at any time to change, limit, modify or cancel the Service with or without notice, in their sole discretion, including changing the Service, increasing or decreasing the number of elements comprising the Service, adding blackout dates, limiting rooms available at any participating Ritz-Carlton hotel, changing locations served by Ritz-Carlton or canceling or discontinuing the Service. In the event that any of these changes occur, Eligible Persons may not be able to utilize the Service or elements thereof.
- f. Rates offered during time periods defined as "special events" (i.e. Super Bowl, Mardi Gras, etc.) are subject to prevailing reservation booking requirements.

2. Eligibility and Participation

- a. The Service is available so long as the Eligible Person has a membership (fractional ownership interest) or deeded whole ownership interest in certain facilities managed and/or branded by Ritz-Carlton or a Ritz-Carlton affiliate as designated by Ritz-Carlton (a "Location"), or previously had a beneficial interest in the Bleu Florida Land Trust (the "Trust") or in the Atlantic Property Holdings Land Trust and converted his/her/its beneficial interest in the Trust or in the Atlantic Property Holdings Land Trust into an interest in the MVC Trust (a "Converted Interest"). The Service will not be available to an Eligible Person if the Location is no longer managed and/or branded by Ritz-Carlton or a Ritz-Carlton affiliate as designated by Ritz-Carlton or, with respect to an Eligible Person owning a beneficial interest in the MVC Trust, if the MVC Trust is no longer affiliated with Marriott Resorts, Travel Company, Inc.
- b. The Service becomes available: (a) in the case of a fractional ownership interest at a Location, when a deposit is made under the purchase agreement and all contingencies, including but not limited to the rescission period, under the purchase agreement have been satisfied; (b) in the case of a Converted Interest, when all contingencies under the purchase agreement for a Converted Interest, including but not limited to rescission period, under the purchase agreement have been satisfied and the Converted Interest has been acquired; and (c) in the case of a deeded whole ownership interest at a Location, when a deposit is made under the purchase agreement and all contingencies, including but not limited to the rescission period, under the purchase agreement have been satisfied.
- c. Only the following persons may utilize the Service: (a) subject to this paragraph 2.c., owners of a fractional ownership interest in a Location (individually, an "RCC Member" and collectively, "RCC Members"), and, (b) subject to this paragraph 2.c., owners of Converted Interests ("Converted Interest Members"), and (c) subject to this paragraph 2.c., owners of a deeded whole ownership interest in a residence at a Location (individually, an "RC Owner" and collectively, "RC Owners"). Subject to the maximum number provided for in Section 2.d. below, each such person (an "Eligible Person" and collectively, "Eligible Persons") is eligible to utilize the Service, provided such person: (i) has paid in full all outstanding maintenance fees, club dues, taxes, special assessments, and all other charges, including interest and late charges, if any, and housekeeping fees where these are not collected as part of the maintenance fee to (1) the associations responsible for operating the Location and/or the operating company retained to operate and manage the Location, as to RCC Members and/or RC Owners and (2) the association responsible for operating the MVC Trust and/or the operating company retained to operate and manage the MVC Trust, as to Converted Interest Members, and (ii) has paid in full all payments to the Developer or to Ritz-Carlton or any of their respective affiliates and is not in default under any of his/her obligations to the Developer or Ritz-Carlton or any of their respective affiliates, and (iii) is in compliance with all bylaws, rules, regulations and other documents governing the operation of the (1) Location, as to RCC Members and/or RC Owners, and (2) MVC Trust, as to Converted Interest Members. Ritz-Carlton, in its sole discretion, with or without prior notice, has the right at any time to modify the eligibility criteria for the use of the Service.
- d. The Service is not assignable or otherwise transferable by any Eligible Person. In the event a fractional ownership interest, whole ownership interest, or Converted Interest is owned by more than four (4) individuals, all such individuals must provide in writing to Ritz-Carlton the names of up to four (4) individuals listed on the deed or document of conveyance for such interest who are authorized to utilize the Service. In the event a fractional ownership interest, whole ownership interest, or Converted Interest is owned by a legal entity, such legal entity must designate in writing the names of up to four (4) individuals who shall be allowed to utilize the Service; provided, however, an authorized representative of such legal entity must make such designation. Notwithstanding the foregoing, in the event a fractional ownership interest, whole ownership interest, or Converted Interest is owned by multiple entities or a combination of individuals and entities, no more than four (4) individuals may be designated to utilize the Service. The designation of such four (4) individuals may not be changed more frequently than once every calendar year.
- e. Assignment of the Service by Eligible Persons to third parties, including family members, friends and guests, is not permitted.
- f. Ritz-Carlton has the sole discretion to interpret and apply these Terms and Conditions.



THE RITZ-CARLTON®



The Ritz-Carlton, Sarasota