

# THE RITZ-CARLTON

## LIFE



Dear Members,

Since my previous communication marking the end of 2017, I am pleased to report that the fall 2017 refurbishment of Residences continues to receive positive comments from returning and new Members. In 2018, we look forward to installing new sofas in the Residences. Also in 2018, a selection of public area furnishings will be replaced with new items such as selected seating, side tables and drapes. In 2019, new carpets will be installed in public areas of both Lodges. Our efforts continue to focus upon providing visual as well as physical ease and comfort to enhance your overall experience during your stay.

The January meeting of Aspen Highlands Condominium Association, Inc. Tourist Accommodation Board of Directors also focused upon enhancing Members' experience by proposing further amendments to the Rules and Regulations designed to improve clarity and fairness. Members will receive notification of these proposals with an opportunity to study the refinements during the 30-day review period. The 30-day commencement mailing was issued on February 14, 2018. Comments are requested by March 14, 2018. Proposals are summarized in this newsletter.

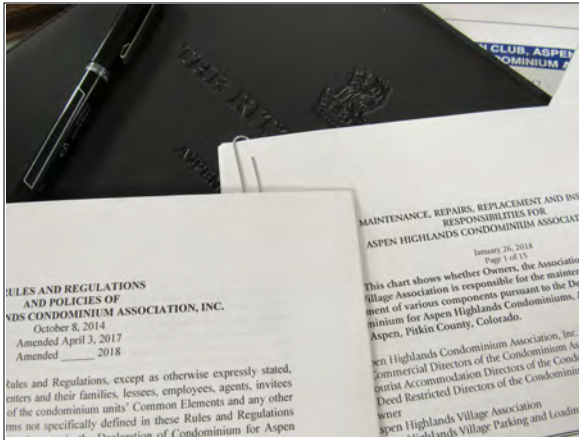
Also at this recent Board Meeting, it was my pleasure to share news that our 2017 Overall Satisfaction Scores reached a record high of 78%, a 9% increase.

As I write, the Winter Olympics in PyeongChang have just concluded. Having followed along with much interest and excitement, many of us are reminded of the world class skiing and snow sport opportunities we have in Aspen. Each year in this environment, current and future Olympic athletes are encouraged and inspired.

Equally, I hope that your experiences here inspire and encourage you throughout the year.

Warm regards,

Nicholas DiMeglio



## Association News

### *Rules and Regulations*

Proposals to amend Tourist Accommodation Rules and Regulations include the reintroduction of a payment plan for all delinquent Members. Language has also been added pertaining to service animals and the Americans with Disabilities Act. Service Animals which are formally declared as such are allowed in Tourist Accommodation Residences and common areas. Emotionally dependent pets or animals are prohibited.

Members are also reminded that a late check-out fee of \$250 per hour will become due should any check-out occur later than the posted check-out time of 11:00 a.m. Similarly, any room move exceeding the stated check-out time by one hour will be subject to a \$250 room move assistance fee.

Finally, to preserve fairness and maintain Residences, a fee of \$75 per day per rollaway bed will be charged.

## Property News

### *Member Receptions*

Our team has been busy implementing various ways of greeting and appreciating our Members upon arrival as well as during your stay. Complimentary receptions and fun activities for adults and children are staged throughout the week; also a range of specialty food and beverages is featured during events advertised in our in-Residence newsletter.

### *Live Painting Demonstrations*

An intriguing addition to some Wednesday afternoons is a live painting demonstration from Pergande Gallery. Local artists use a variety of techniques to produce pieces inspired by local scenes and activities. For instance, Rosalyn Pergande uses her fluid techniques to portray the movement of a galloping polo pony for her "Color Collection". Jonathan Martin's depiction of skiers on Highland's slopes evolved after his interactions and discussions with Members about their own perspectives of an earlier work from his "Chiaroscuro Collection".

### *Strafe Outerwear*

During Wednesday's Member Receptions and Ski with the Managers events, Matty Swanson from Strafe Outerwear has developed a presence and rapport with Members. He recounts adventures and experiences on Aspen Highlands Mountain which motivate the evolution of a unique range of technical mountain apparel. Strafe Outerwear was co-founded by the Gaston twins, with operations based in Aspen Highlands Village. Our Bell team at The Ritz-Carlton Club, Aspen Highlands benefits from wearing Strafe outer garments during the winter.

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## Caffe Siena and Willow Creek Bistro

### *New Products*

Members now have more choice and greater access to premium products with the introduction of new food offerings available in Caffe Siena:

- Organic Brown Eggs: (eggs are sold singly).
- Applewood Smoked Bacon 8oz pack: this is a traditionally-smoked specialty produced by third-generation company Nueske's Farm in Wisconsin.
- Olli Snack Pack: this combination includes Calabrese Salami, Asiago Cheese, and Artisanal Crackers.

In addition, Caffe Siena and Willow Creek Bistro now serve organic and cold pressed juice made locally in Tonic Juicery, Carbondale, Colorado. All four varieties contain the purest form of extracted juice and the highest density of vital nutrients from the whole plant. Delicious and unique, this live, enzyme-packed unpasteurized fresh juice is available in the following flavors:

- The Brazilian: this juice is a great substitute for milk. It is smooth-textured and sweetened with dates and cinnamon.
- Emerald City: cucumber and green apple combine in this green juice which is perfect for a cleanse.
- Golden Sunrise: as its name suggests, this deep-hued carrot juice provides copious amounts of color, antioxidants and citrus flavor for a revitalizing and refreshing drink.
- Ruby Spice: the red beet juice in this variety is very healthy and full of flavor. It incorporates turmeric, ginger, apple and garam masala.

### *Food and Beverage Special*

This season, join us on Saturdays to enjoy a barbecue on the patio at Willow Creek Bistro. A whole pig, previously steeped in fresh herb and citrus brine, is roasted in the barbecue/smoker. Members and guests are invited to enjoy a tasty lunch at a special price of \$6 for a pork sandwich and \$3 per tall boy of Pabst Blue Ribbon or Coors Light.

Throughout the year, look for special menu items presented by our Executive Chef, Zac Pictor.

For those of you planning to attend a performance by Aspen Sante Fe Ballet at the nearby Aspen District Theater, an early dinner at Willow Creek Bistro is a convenient and enjoyable start to the evening. On Saturday, March 24, 2018, world-renowned pianist Joyce Yang plays live for the entire evening ballet performance which begins at 7:30 p.m. Willow Creek Bistro staff will be delighted to reserve your table.







## Activities

### *Skiing with the Managers*

Skiing first tracks on Highlands Mountain with Club Managers and a representative from the Aspen Skiing Company on Wednesdays is proving popular this year. February brought exceptional snowfall and powder, further enhancing the experience. All lifts, trails and terrain are fully open.

### *Events*

Our various impromptu events serving beverages are growing in popularity. Members continue to appreciate the appearance of hot chocolate or teas served with syrups and botanical honey.

Occasionally, a Bloody Mary bar selection is served and compliments are now being received for both our new winter-warming Nespresso and Baileys combination and specialty Hot Toddy recipe. Sparkling wine, chocolates and roses were served on Valentine's Day to Members' delight. January's Super Bowl Saturday and Mardi Gras were similarly celebrated in spontaneous fashion.

This year, Restaurant Manager Alicia Kuhlmann presents a new weekly cocktail experience in Willow Creek Bistro. During a convivial gathering around the bar, Members watch the creation of a cocktail using Woody Creek Vodka or Rye Mash Whiskey. All are invited to sample new flavor combinations, as well as encouraged to create your own cocktail recipes at home. Ask Alicia for recipes to incorporate our new organic, cold-pressed plant juices into your cocktail repertoire.



*Live Here, Always.*<sup>®</sup>

