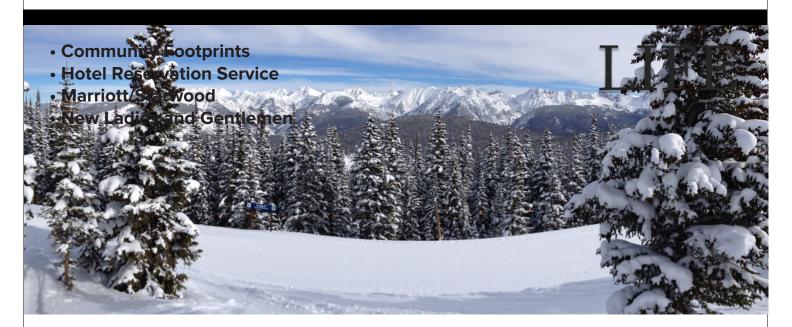
THE RITZ-CARLTON



Dear Club Member,

The snow has begun to fall here in the beautiful Vail Valley and we are gearing up for another bustling winter season.

On behalf of your Board of Directors I would like to welcome Joshua Putterman to the Board of Directors. Mr. Putterman was elected to serve a three year term.

In the Fitness Center we have installed a new door into the relaxation lounge to create a more relaxing environment pre and post treatments. Continuing on the theme of finding relaxing spaces, we have added a quiet outdoor seating area, just outside the Fitness Center to relax post working out on a hot summer day. The pool deck had experienced an extremely busy summer with the introduction of service from The Lounge at the Pool. With the success of this service in the summer, we are excited to continue this offering through the winter.

As always, there are plenty of things to see and do this upcoming winter season. Opening Day this year is Friday, November 18, 2016 with Vail Snow Daze December 9-11, 2016. If you are looking for a fun, unique experience, head up to Adventure Ridge the on-mountain snow park with a zip line, bungee trampoline, tubing, ski biking and more. Be sure to stop by the Concierge desk for the most up to date activities.

We look forward to your return to Vail!

Sincerely,

Jack Diemar General Manager



BOARD OF DIRECTORS

John Albert President

Joshua Putterman Vice President

Rebecca Hinkle Secretary/Treasurer

CONTACT US

728 W. Lionshead Circle Vail, CO 81657 970.477.3700 www.ritzcarlton.com

Community Footprints

For the fourth year in a row, the Ladies and Gentlemen of The Ritz-Carlton Club, Vail manned an aide station for the Colorado River Ride, a 100-mile bike ride to raise money for SOS Outreach, an organization that mentors children and young adults. Ten volunteers donated 37 hours of time distributing sandwiches, fresh fruit and vegetables, beverages and provided aide for over 500 cyclists during the event.

In August, seven volunteers devoted their time to assist with Empty Bowls, a fundraiser for the local Salvation Army. Volunteers helped organize the event, participated in serving, cleaning and mingling with attendees. Attendees from the community received a ceramic bowl, made by local citizens, filled with soup and served with bread and dessert.

On Friday, September 23, 2016, 11 Ladies and Gentlemen from The Ritz-Carlton Club, Vail participated in a fundraiser for the Stone Creek Charter School to help raise money for books, teaching tools, technology upgrades, fieldtrips and musical instruments.

Since the first of the year, the Housekeeping Department has also recycled 135 pounds of soap, shampoo, lotion and conditioner through Clean the World. Clean the World then distributes these items to third world countries.

Hotel Reservation Services

Chicago, Milan, Istanbul, San Juan, St. Thomas - these are only a few of The Ritz-Carlton properties which our Club Members have stayed at this year. Staying at The Ritz-Carlton Hotels as a Club Member allows you to receive many amenities: best available rate, breakfast for two daily, complimentary basic high-speed wireless Internet access, late checkout based on availability and upgrade at check-in based on availability. To learn more or have them make arrangements for you, please call Member Services at 888.220.2084.

Your status in The Ritz-Carlton Rewards is getting an upgrade.

Marriott International joins with Starwood Hotels & Resorts — find out what it means for Members of The Ritz-Carlton Rewards.

New Benefits for Members

- •Enjoy new opportunities by linking your accounts in The Ritz-Carlton Rewards® and Starwood Preferred Guest programs.
- •Receive Platinum status in The Ritz-Carlton Rewards.
- •Receive the same level status in Starwood Preferred Guest.

If you have not already heard, Marriott® International recently acquired Starwood Hotels & Resorts and created the world's largest lodging hospitality company — 5,800 properties representing 32 brands in 100 countries.

The good news:

Your Member usage rights remain unchanged. And now, you can enjoy the best of The Ritz-Carlton Rewards and Starwood Preferred Guest programs. As a Member of The Ritz-Carlton Destination Club®, you can link your accounts in The Ritz-Carlton Rewards and Starwood Preferred Guest programs to receive more value, more access and more offerings than ever!

By linking your accounts, you can start earning rewards faster. Plus, you'll enjoy new opportunities through an expanded portfolio of offerings in great new destinations. You can even transfer your points between accounts so you can start enjoying the best of both programs.

The better news:

As a valued Member of The Ritz-Carlton Destination Club, you will be granted Platinum status in The Ritz-Carlton Rewards. And when you link your account with Starwood Preferred Guest, you will receive the same recognition throughout the Starwood portfolio of brands, including St. Regis Hotels & Resorts and W Hotels.

You may enjoy all the privileges that come with your new upgraded status starting February 15, 2017.



The St. Regis Mardavall Mallorca Resort



Netherlands, Luxury Collection



Santorini, Luxury Collection



Mumbai, Luxury Collection



The St. Regis Bora Bora Resort



Owen Barber



Jonathan Iglasias



Bogdan Zablau

Introducing Our Newest Ladies and Gentlemen

Owen Barber

Owen Barber joins us after recently graduating from the University of Denver with a degree in Hospitality Administration. He begins his career with The Ritz-Carlton Club and Residences, Vail in the Voyager Management Training Program. Owen is originally from Lincoln Park, Illinois and enjoys hiking, skiing, cooking, playing hockey and spending time with his family and friends. Owen is excited to be a part of the Voyager Program and looks forward to meeting all of you.

Jonathan Iglesias

Jonathan Iglesias moved to the Vail Valley from Denver, Colorado. Originally from South Florida, and a graduate from Lake Forest College, Jonathan holds degrees in Anthropology, Business and Sociology. Jonathan enjoys playing handball and is currently ranked #12 in world rankings. In 2009, Jonathan spent time in Costa Rica introducing the sport of handball to young children and leading training seminars to physical education instructors in public and private sector schools. He is enthusiastic about being a part of the Front Office team and using his Spanish language skills on the Front Drive.

Bogdan Zablau

Bogdan Zablau joins us from The Ritz-Carlton, Bachelor Gulch. He spent two years there working in the Engineering Department. Originally from Romania, Bogdan enjoys skiing, surfing, paddle boarding, spending time with his Yorkie, Gucci, and his family, who also reside in the Valley. Bogdan is very excited to be a part of the Engineering team at The Ritz-Carlton Club and Residences, Vail.



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