

[MEMBERNAME] [ADDRESS] [CITY] [ST] [ZIP]

Thank you for contacting us regarding your request.

Dear [MemberName],

Your request to use [Point Amount] Club Points for your Vacation Homes reservation has been processed. You will be receiving a separate communication with additional information regarding your reservation and package details.

Please be advised that the cancellation policy with respect to your package is outlined in the terms and conditions agreement that you will be receiving. Any modification to your reservation will be subject to a penalty. Marriott Vacation Club® does not currently offer travel protection with respect to this offering.

If you have questions, please contact your [Team Name] at [Team Phone].

Thank you, and it was a pleasure to be of assistance. We look forward to serving you in the future.