

[MEMBER NAME] [ADDRESS1] [CITY] [ST] [POSTALCD] Thank you for contacting us *regarding your request*.

Dear [Member Name],

Your request to use [PntAmnt] Club Points for the Exchange Partner Resorts has been processed. To modify or cancel your exchange request(s) please contact your [Team Name] at [Team Phone].

To learn more about the many ways to utilize your Club Points for unforgettable holiday experiences, join us for one of our complimentary webinars from the convenience of your home or office. To register to attend, please visit VacationClubLearningCenter.com.

Thank you for providing us with the opportunity to be of assistance. We look forward to serving you in the future.