



Dear Owner:

I hope that you and your families are staying safe and healthy as we continue to adjust to the unique circumstances surrounding the Novel Coronavirus (COVID-19) situation.

I am very happy to announce that Marriott's Club Son Antem has reopened and reached the phase of our "new normal". Our priority is to keep our Owners, guests, and their families safe and we need your support in adhering to the enhanced social distancing requirements.

We have put in place many enhancements and actions in response to the pandemic, some of which include:

- Social distancing signage and capacity limits are in place at various locations around the resort
- A consistent cleaning protocol is followed, and extra hand-sanitizing stations have been installed in public areas
- Daily tidy and mid-week cleaning services have been discontinued to limit in-villa interaction between Owners and associates. All villas will undergo an enhanced cleaning regime before every check-in
- Associates throughout the resort are wearing personal protective equipment and have engaged in enhanced training
- Paper collateral inside the villas has been replaced with a digital alternative. Additionally, you will find a QR code in the kitchen to access instructions for kitchen appliances
- Sanitization procedures for sunbeds at the pool, as well as capacity limits at the pool

For further updates on amenities, cleaning protocols and services provided you will find the most current information on the Owners Hub at www.hub.vacationclub.com.

La Terrassa Restaurant

During the month of July, La Terrassa is offering carry-out and delivery service. An online menu can be accessed by using a QR code once at the resort.

Golf

The West Course is now open and you are invited to reserve tee times online at <https://www.sonantemgolf.com/>.

In June, improvements to the East Course began. All greens, including the putting green at the driving range, have been removed and will be re-sodded during July and August. The new generation of Bermuda grass is adjusting better to the Majorcan climate, is more resistant and is able to cope with less water.

Projects

Due to COVID-19, several reserve projects scheduled for 2020 were delayed to 2021.

A list of the 2020 projects in process:

- Painting the exterior of the villas
- Replacing certain kitchen appliances
- Improvement to the IT infrastructure

- Installation of water softeners
- Renovation of the fire pump system
- Renew pool pump systems at the villa pools

The next villa refurbishment is scheduled for 2024. The planning process has begun, and first renderings expected from the design team by year-end.

Election of Advisory Board of Directors

This year Owners will elect three Owners to serve on the Advisory Board of Directors. Applications were received by 37 Owners interested in volunteering to serve on the Board. The Nominating Committee selected nine candidates to be placed on the 2020 Ballot.

You should receive the Notice of Election the week of 20 July. Your vote and participation are important, and I encourage you to exercise your right to vote.

For any additional information regarding the election, please contact me by email at jan.vogdt@vacationclub.com or the Advisory Board ownerboard.mallorca@vacationclub.com.

Contact Information

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Owner Services (Cork):
Monday through Friday: 8.30 a.m. to 6.00 p.m. (Irish Standard Time)
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+ 800 88 55 66 77 europe.services@vacationclub.com

Keep your account updated:
Please login at: www.marriottvacationclub.com or call +800 88 55 66 77.

Follow us on:
Facebook <https://www.facebook.com/MarriottsClubSonAntem/>
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I look forward to welcoming you soon to Marriott's Club Son Antem. Please don't hesitate to contact me for any further assistance.

Sincerely,

Jan Vogdt

Director of Operations
Marriott's Club Son Antem
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