August 30, 2019

Dear Owner,

I am pleased to introduce you to the 2019 Newsletter from Marriott's Canyon Villas. In this issue you will learn about the latest developments taking place at your home away from home!

Sincerely,

Sue Tan General Manager Marriott's Canyon Villas



Dear Owner:

Greetings from Phoenix! In January, Marriott's Canyon Villas turned 15 years old and with our soft goods villa and public space renovation underway, we are excited for the future.

2019 Highlights

I am pleased to provide an update on several projects the resort team has completed:

- Pool furniture at the Spa Pool was upgraded and includes day beds and cushioned lounge chairs for comfort and relaxation
- Furniture at the Lizard Pool was refreshed which included replacement of lounge chair fabric, umbrellas, canopy beds, and pool ledge loungers to create an elevated pool experience for all ages
- Tree pod cabanas were added to Cholla Courtyard and Lizard Courtyard and offer 360-degree views
- Fire pits were enhanced with automatic self-lighting igniters and timers
- Water hydration stations, with ultraviolet light filtration systems, were installed near the ice machine in all buildings
- Exterior car port lights were installed

Upcoming projects:

- Continued renovation of villa soft goods which includes new couches, coffee table, sheers, carpet, paint, safes, patio furniture, reupholstered dining room chairs and bar stools
- Renovation of the soft goods in the Lobby and Multipurpose room
- Painting of the building exterior and façade repair
- Flagstone areas in Cholla Courtyard, resort sidewalk areas and building entrances will be enhanced
- Planning stage for the Main Pool complex renovation scheduled to commence in January 2020

In addition to these exciting enhancements, construction of a new Sales Gallery, located on the grounds at the south end of the resort, began. With an estimated completion date of May 2020, the building will be an accompaniment to the existing design and architecture and offer a collection of finishes that will balance the new and present theme of Marriott's Canyon Villas.

Beginning August 1, 2019, JW Marriott Desert Ridge Resort and Spa will charge for resort parking. Additional details and rate information is available at the Front Desk.

Board of Directors

At the 2018 Annual Meeting, Owners voted in favor of continuing with a three-member Board of Directors. Officer positions are as follows: William Humphries, President; Samuel Cataldo, Vice President and Charles Baron, Secretary/Treasurer.

Owner Day Pass Policy

Marriott's Canyon Villas Owner Day Pass Policy was recently updated. The policy is available on the Owner website or at the Front Desk at 480-629-3200.

Please Update your Email Address

Please add or update your email address at <u>www.MarriottVacationClub.com</u>. After logging in, select "Account". Click on "Profile". Select "Account Details". Click on the dropdown arrow to view account details and edit account details to enter your new information. You may also contact Owner Services at 800-845-4226 to update your information.

Please also consider opting-in to receive mailings required by the Association's governing documents or applicable law via electronic transmission through an email address. Examples of required mailings may include notices of meetings, financial statements, budgets and amendments to the governing documents.

In order to receive these items by electronic transmission, Owners must first explicitly provide consent (or "opt-in"). Consent to receive required mailings by electronic transmission is effective unless it is revoked at a later time.

To opt-in, log into your Owner account on <u>MarriottVacationClub.com</u>, click on "Account". click on "Profile", click on "Register for Online Document Notification and edit settings.

Children's Miracle Network and Spirit to Serve

Marriott's Canyon Villas raised \$43,445 for Children's Miracle Network and donated 2,339 pounds of food to a local food bank in 2018. Thank you for all your contributions and support.

Facebook

Marriott's Canyon Villas has a Facebook page. Please "like" the page to see all the latest and greatest happenings at Marriott's Canyon Villas. New photos are posted each month.

Friendly Reminder

If you are gifting or renting your week to someone, please contact Owner Services at 800-845-4226 to provide the name of the party using your week.

We would love to hear from you as your opinion truly guides everything we do. We can only provide the kind of personalized service you've come to expect from us with your continual input, so please remember to complete the online Guest Satisfaction Survey after your stay. We want to know how we made a positive impression and what we can do to make your vacation even more memorable. Based on your feedback, we also recognize and reward our associates when they go above and beyond to ensure your satisfaction.

The entire Marriott's Canyon Villas team looks forward to providing memorable vacation experiences for you and your guests in 2019.

Sincerely,

Sue Tan General Manager Marriott's Canyon Villas This page intentionally left blank