



August 2019

Dear Marriott's BeachPlace Towers Owner,

Greetings from your *home away from home* – Marriott's BeachPlace Towers. It has been an exciting year, and it is my pleasure to provide you with an update on what we have accomplished in the first half of 2019.

Resort Update

The Board of Directors and the Management Company work hard to keep your home resort a highly desirable location. We carefully plan and schedule projects designed to enhance your vacation. To date, several of our larger projects for the year have been completed. Highlights include:

- The upgrade of the resort high-speed internet has been completed; you and your family will now enjoy streaming your applications.
- The upgrade to the cable television system which now features complimentary HBO GO®.
- Pool furniture and umbrellas were updated this year.
- The sprinkler pipe on P5 is currently being replaced.
- Additionally, feedback regarding the renovated villas, lobby and exterior has been outstanding!

Activities

The resort Activities team takes tremendous pride in the events they host and the activities team continues to elevate the program! A Valentine's Day celebration kicked off the year, followed by events for Mardi Gras, St. Patrick's Day, Game Day, Easter, Mother's Day and Father's Day. clubTHRIVE_{SM} fitness program continues to receive positive feedback. Fitness classes include aqua fit, yoga, jive, meditation and aqua fusion! The teams' goal is to provide Owners a variety of activities to choose from to help families create new memories each year. Another fun and memorable event was the recent celebration of July 4th. The pool deck was transformed into a patriotic parade!

As important as Owners and guests are, it is also important to celebrate the hard-working associates for everything they do to create unforgettable vacation experiences. In May, an associate appreciation luncheon was held to celebrate the team and the successful Guest Satisfaction Survey scores. In addition, this year, eight associates achieved an important milestone of 20 years working at BeachPlace Towers. Their longevity and commitment is a testament to the atmosphere you've supported at this resort. With that said, I am proud to announce BeachPlace Towers received in 2019 the "World Class Team" award presented by Marriott Vacation Club.

Vacation Ownership Insurance

One of the most difficult situations to encounter is the unfortunate loss of vacation time due to a last-minute emergency, and I urge you to consider travel insurance! As hurricane season continues, I encourage each of you to discuss travel protection with your Vacation Ownership Advisor Team at 888-682-4862.

Friendly Reminder

Please add or update your email address at www.marriottvacationclub.com. After logging in, select "Account", click on "Profile" and at the "Account Details" tab, click on "Edit account details" to enter your information. Or you may also contact Owner Services at 800-845-4226.

Children's Miracle Network

Team BeachPlace Towers actively supports Children's Miracle Network ("CMN") Hospital initiatives. Your support is appreciated, and we are proud that Marriott's BeachPlace Towers Owners and associates have donated over \$6,500 to CMN year-to-date. The main contributor to this success is the sale of wrist bands at the Front Desk. Wrist bands allow Owners and guests easy and convenient access to elevators and villas in lieu of a villa key. Wrist bands are reusable for multiple visits and at other Marriott Vacation Club resorts.

Annual Meeting and Upcoming Election

At the upcoming Annual Meeting on November 5, 2019, two Members will be elected to the Board. In addition to the election, the Limited Proxy includes your annual opportunity to vote to waive fully funding of the Reserves account.

Owner and Guest Satisfaction

After each vacation at BeachPlace Towers, please complete the online Guest Satisfaction Survey. Your input allows us to personalize and improve our services. We want to know exactly how we made a positive impression, and what we can do to make your visit even more memorable. Your feedback allows us to recognize and reward associates who go above and beyond to ensure your satisfaction. Most of all, your comments are used to constantly improve our operation to continue delivering unforgettable experiences that make your vacation dreams come true.

I look forward to welcoming you and your family back to Marriott's BeachPlace Towers.

Sincerely,

Rajka Osim

General Manager
Marriott's BeachPlace Towers