

May 3, 2019

Dear Marriott's Aruba Surf Club Owner,

It is my pleasure to present the latest [Newsletter](#) from Marriott's Aruba Surf Club. In this issue, you'll learn about recent accomplishments, as well as providing you with some important reminders regarding the Annual Meeting.

If you have any questions, please contact me by telephone at 011-297-520- 6932 or by email via my Executive Administrative Assistant, Jenny Boekhoudt, at [jenny.boekhoudt@marriotthotels.com](mailto:jenny.boekhoudt@marriotthotels.com).

Sincerely,

*Joop Bangma*

General Manager

Marriott's Aruba Surf Club



May 3, 2019

## Dear Marriott's Aruba Surf Club Owner,

Greetings from your "Home away from Home" in Aruba! It is my pleasure to provide you a brief update on the upcoming Annual Meeting, projects completed in 2018, what has been accomplished so far in 2019, as well as future plans. A more detailed update will be sent in June.

### Important Notification

By now you should have received the 2019 Notice of Annual Meeting and Limited Proxy. At the next Annual Meeting, scheduled for May 16, 2019, Owners will elect two A-members to serve on the Board of Directors and one A-member to serve on the Board of Appeals.

In order to hold a valid meeting of the membership, the Association **must obtain quorum** which is 25% of the total voting interests. As of today, the Association **has not met** the quorum requirement. Not obtaining the required number of voting interests to hold the Annual Meeting will result in additional follow-up campaigns to those Owners who have not submitted their Limited Proxy with the goal of obtaining quorum.

**Each additional campaign is an additional expense to the Association.** If you are not planning to attend the Annual Meeting, it is important that you, as an Aruba Surf Club Owner, vote and return your Limited Proxy.

If you have any questions about submitting your Limited Proxy, please contact me by telephone at 011-297-520-6932 or by email to my Executive Administrative Assistant, Jenny Boekhoudt, at [jenny.boekhoudt@marriotthotels.com](mailto:jenny.boekhoudt@marriotthotels.com).

### Resort Updates

- Energy conservation efforts have yielded positive results. In 2018, there were savings in the following utility consumption:
  - Electricity: 4.6% savings year over year (over 716K kilowatt hours)
  - Water: 5.7% savings year over year (over 2.5M gallons)
- Hardgoods renovation in the Spyglass Tower were completed at the end of November 2018
- Replacement of signage interior and exterior was completed
- Higher pool chairs were added around the Lazy River, serenity pool and slide pool

### Upcoming Projects for 2019

- The 15-year renovation of the Lighthouse Tower is scheduled to begin August 23, 2019, with an estimated completion of November 23, 2019; the building will remain open through the entire project, as work will be conducted by sets of floors at a time with minimal disturbance of Owners' and guests' enjoyment.
- Renovation of all public restrooms
- Replacement of air conditioner units back of house and corridors

Your opinion truly guides everything we do, and we would love to hear from you. We can only provide the kind of personalized service you've come to expect from us with your continual input. Please remember to complete the online Guest Satisfaction Survey after your stay with us. We want to know exactly how we made a positive impression, and what we can do to make your visit even more memorable. We also want to recognize and reward our associates when they go above and beyond to ensure your satisfaction. Most of all, we use your comments to constantly improve our operation, so we can continue to deliver unforgettable experiences that make your vacation dreams come true.

We can't wait for you to see – and enjoy – the exciting developments awaiting you at Marriott's Aruba Surf Club.

My warmest regards,

*Joop Bangma*  
General Manager  
Marriott's Aruba Surf Club