

August 2020

Dear Holiday Owner,

It is my pleasure to present the 2020 Summer General Manager Newsletter. In this issue, you'll learn about the latest developments taking place at your home away from home in Bailly-Romainvilliers, France.

Best regards,

Juan Gonzalez

General Manager

Marriott's Village d'Ile-de-France



Dear Holiday Owner:

I hope that you and your families are staying safe and healthy as we continue to adjust to the unique circumstances surrounding the Novel Coronavirus (COVID-19) situation.

Health and Safety

Our priority is to keep our Owners, guests, associates, and their families safe and healthy, and to ensure our Owners and guests adhere to the enhanced social distancing requirements. Associates are wearing personal protective equipment, and have completed enhanced training. Additionally, the local mandate requires masks to be worn in public by everyone over the age of 11 years old.

For the most current information on amenities, cleaning protocols and services provided, please visit the Owners Hub at hub.vacationclub.com.

Housekeeping Services

To follow social distancing guidelines and to reduce the interactions between associates, Owners and guests, daily tidy services are unavailable at this time. Contactless towel and linen delivery is available upon request.

All villas undergo enhanced cleaning protocols before each arrival; and we have installed touchless hand sanitizer stations in all villas.

Consistent cleaning protocols are maintained in public areas and additional hand sanitizing stations have been installed throughout the resort.

Villa and Spa Pools

The following health and safety measures have been implemented at the pools:

- Limited capacity on the pool deck
- Two hour limit per Owner and guest for use of the outdoor pool. The Management team may allow more time based on demand
- Enhanced sanitization procedures for sunbeds
- Social distancing of 2 meters between Owners, guests, and associates
- Additional hand sanitizing stations and wipes around the pool deck
- New soap for showering in between each use
- New health and safety signage

It is anticipated the Spa and the Indoor Pool will open at a later stage.

Fitness Center

The Fitness Center is currently open with restrictions. Maximum capacity allowed is five people. Extra hand sanitizers, social distancing measures and signage are posted at the entrance area.

Activities

The Kid's Club and Activities Center are currently closed.

Disneyland Paris Parks

Due to capacity limits at the Disneyland Paris parks, we recommend you book your tickets as soon as possible. In addition to tickets, Disney has introduced an advance reservation system for park access. Visitors can no longer gain entrance with valid tickets without an advance reservation. Please note advance reservation is subject to availability. Tickets cannot be exchanged or refunded.

Barbecues

The use of the barbecues is available upon request. We will deliver the barbecues and tools for single use. Owners and guests can enjoy their food on their villa terrace as no sitting is available around the barbecue areas.

Food and Beverage

The Le Bistro Bar is currently closed; however, the MarketPlace is anticipated to open soon.

Year-Round Common Facilities Use Program

Due to the health and safety protocols set by the French authorities in relation to the sports facilities, the Year-Round Common Facilities Use Program is currently suspended.

Please note the above does not impact Owners and guests occupying an apartment at the resort.

Resort Projects

A list of the 2020 main projects include:

- Replace air conditioning units in Phase I and II
- Upgrade villa locks
- Upgrade the playground areas
- New resort signage

The next villa refurbishment is scheduled for 2022. The planning process started two years ago, and we expect to have the first design drafts in the First Quarter of 2021.

Advisory Board

This year Owners will vote to elect three (3) new members to serve on the Advisory Board. I would like to thank each Owner who volunteered to serve on the Advisory Board.

On August 25, 2020 you will receive the Notice of Election. I encourage you to exercise your right to vote.

Contact Information

For any questions regarding the resort, please contact the resort by phone at +33 (0) 1 60 42 90 00.

The Advisory Board can be reached via email at ownerboard.paris@vacationclub.com.

For any questions about your ownership and reservations the Cork Owner Services team is available Monday through Friday from 8.30 a.m. to 6.00 p.m. (Irish Standard Time) and Saturday from 10:00am to 2:00pm (Irish Standard Time) via email at europe.services@VacationClub.com or by phone at +800 88 55 66 77.

It is important to keep your email account updated. Please visit www.marriottvacationclub.com or call Owner Services toll free at +800 88 55 66 77.

Follow us on Facebook at <https://www.facebook.com/MarriottsVillagedeFrance/>

We look forward to welcoming you back soon to your home resort.

Sincerely,

Juan Gonzalez
General Manager
Marriott's Village d'Ile de France