



July 6, 2020

Dear Owners,

Greetings from Marriott's Aruba Surf Club!

I hope you and your families are staying safe and healthy through these unusual times. The safety and health of our Owners and guest is very important to us. To comply with the local government regulations regarding social distancing, we modified our operations services and amenities until further notice.

The Aruba government mandated the current rules and regulations and new entry requirements for the Novel Coronavirus (COVID-19) test prior arrival for travel and insurance requirements. More information can be found on the websites listed below.

aruba.com/us/traveler-health-requirements

arubavisitorsinsurance.com

Requirements include, but are not limited to, a self-health declaration form, which requires a Novel Coronavirus (COVID-19) test, mandatory Novel Coronavirus (COVID-19) health insurance, and facemasks at the airport up until you arrive at Marriott's Aruba Surf Club. We strongly recommend you contact or visit your travel or healthcare provider for guidance on the Novel Coronavirus (COVID-19) test prior to arrival. Decisions about testing are made by state and local officials.

The Aruba government stated these procedures are subject to change and updates will be provided accordingly. The information on their website currently shows the dates on which travel to Aruba from certain countries and regions will be permitted:

- June 15, 2020: from Bonaire and Curaçao
- July 1, 2020: from Europe, Canada, Caribbean (except Dominican Republic and Haiti)
- July 10, 2020: from the United States
- No opening date for Central and South America

Resort Status

The following safety protocols for everyone's well-being:

- Social distancing signage is in place throughout the resort and protective shields are in designated areas
- Hand sanitizing dispensers were installed in high-traffic public areas
- Sanitizing protocols are in place at the Front Desk and in public spaces
- All associates wear personal protective equipment, including a face-mask while at work and during interaction with guest/owners and colleagues.
- Enhanced check-in services at the Front Desk include pre-registration, express check-in and check-out and method of payment
- Reduction of seating on the pool deck and in Captain's Galley
- Pool area is open from 7:00 a.m. until 8:00 p.m.

- Fitness center is open from 6:00 a.m. until 10:00 p.m.
- Owner's social hour is discontinued
- Group activities are discontinued
- Capacity is limited at the fitness centers, pools and hot tubs, Captain's Galley and Marketplace
- Outlets are open with reduced hours
- Order via your mobile phone using the QR (Quick Response) system to minimize contact and maintain social distancing
- Indoor activities centers and sauna and steam rooms are closed
- Housekeeping daily and midweek services are discontinued
- Text us via our new number at +1-407-632-4948 (Surf Club exclusive)

Please visit our website: <https://hub.vacationclub.com/resort-updates> for the most updated information regarding impacts and updates to travel to Aruba in connection with the Novel Coronavirus (COVID-19) situation.

Resort Enhancements

The following resort enhancements are taking place in 2020:

- Fitness floor replacement
- Serenity pool deck extension
- Lighthouse lobby extension
- Roof build-up replacement of all three towers

2020 Annual Meeting

The Annual Meeting, originally scheduled for May 14, 2020 was recessed to June 25, 2020 and recessed again to August 12, 2020 at 9:00 a.m., Eastern time, due to lack of quorum. A new Notice of Annual Meeting was mailed on July 6, 2020. We encourage you to submit your Limited Proxy promptly. On June 25, 2020, only 21.36% of the voting interest was achieved.

Proposed amendments to the Articles of Association and the Bylaws are included on the Limited Proxy. These amendments require a much higher percent of a favorable vote by Owners to pass. Your Board of Directors recommends you vote 'For' each of these proposals. If you do not receive the new Notice of Annual Meeting or need a replacement, please email Jenny Boekhoudt, Executive Assistant, at jenny.boekhoudt@marriott.com for assistance.

We enthusiastically anticipate welcoming you and your family so you can see the exciting developments awaiting you at Marriott's Aruba Surf Club, your home away from home.

My warmest regards,

Joop Bangma

General Manager
Marriott's Aruba Surf Club