



July 2020

Dear Owner:

Greetings from your “home away from home!” First and foremost, I hope you and your families are all doing well and staying healthy. We are going through unprecedented times and adjusting to the new normal. During these trying times, we value your loyalty and appreciate your understanding of the many changes we are going through in order to adapt our operations so we can provide you with the service standards you have come to expect at your resort.

Please refer to the following official websites for the most up-to-date information from the Aruban government, as well as from Marriott Vacation Club regarding pre-travel requirements, COVID-19 testing, insurance, status of Island restaurants and amenities, and other pertinent information. There are frequent updates, and therefore, we urge you to refrain from relying on social media for accurate information.

- [aruba.com/us/traveler-health-requirements](https://www.aruba.com/us/traveler-health-requirements)
- [arubavisitorsinsurance.com](https://www.arubavisitorsinsurance.com)
- <https://hub.vacationclub.com/resort-updates/>

Aruba Border Re-opening Dates and Travel Requirements

The Aruban government and the Aruba Tourism Authority (www.aruba.com) have announced border re-opening and traveler-health requirements. Information on their website announces the dates on which travel to Aruba from certain countries and regions will be permitted:

- June 15, 2020: from Bonaire and Curaçao
- July 1, 2020: from Europe, Canada, Caribbean (except Dominican Republic and Haiti)
- July 10, 2020: from the United States
- No opening date for Central and South America

In addition to the phased re-entry plan for travel to Aruba from these identified countries and regions, Aruban government implemented new entry requirements. Requirements include, but are not limited to, a self-health declaration form, which requires a COVID-19 test, mandatory COVID-19 health insurance, and temperature checks at the airport. We strongly recommend you contact your travel provider to understand all the requirements of traveling to Aruba.

Important: For the most updated, accurate information, please visit the official Aruba website below for information on government travel restrictions that are currently in effect for all individuals entering Aruba:

[aruba.com/us/traveler-health-requirements](https://www.aruba.com/us/traveler-health-requirements)

Resort Status

We are happy to announce we will be open for arrivals from the United States beginning on July 10, 2020. Please be aware there may be limited amenities and services in place as part of the new norm. For example:

- Pool area is open from 7:00 a.m. until 7:00 p.m.
- Housekeeping daily and midweek services are discontinued
- Owners' social hour is discontinued
- Group activities are discontinued

The current status of resort amenities and services is subject to change at any time due to governmental requirements and/or changes to operating guidelines. Please continue to check our vacation club website, <https://hub.vacationclub.com/resort-updates/>, for updates prior to your upcoming reservation.

We have implemented the following COVID-19 safety protocols for everyone's safety:

- Hand sanitizing dispensers have been installed in public areas throughout the resort
- Social distancing signage is in place
- All associates wear personal protective equipment, such as face covering masks
- Protective glass shields have been installed at the main lobby desks and towel hut
- Enhanced sanitizing protocols are in place for guest rooms, public areas and food and beverage outlets

Villa Renovation Update

Although 212 villas were successfully renovated last year, the remaining 99 villas and corridors on floors 1 and 2 have not yet undergone renovation. Despite the border's closure and manpower restrictions imposed by local authorities as a result of COVID-19, our villa renovation project will continue as scheduled and is expected to begin on August 7, 2020 with expected completion by November 14, 2020. While we will do our very best to keep noise to a minimum, we realize the project may impact the quietness and tranquility of the resort. We apologize in advance for any inconvenience and thank you for your understanding. Some noise-related tasks, like demolition and floor tile removal, already began so the impact on your vacation experience will be minimal. Please keep this in mind if you are planning your 2020 vacation during the above-mentioned dates.

If you are not personally staying at the resort, and instead have guests or family members staying in your villa, kindly inform them about this project in order to avoid any disappointment. Our team is ready to provide the personalized service you and your guests have come to expect, and we will do our utmost to ensure operations continue to run as smooth as possible. Please note there will be no construction or renovation work on the pool deck or public areas during this time.

Owners who have a reservation(s) during the renovation timeframe will receive an email prior to arrival with a reminder of the renovation.

2020 Annual Meeting

The 2020 Annual Meeting, originally scheduled for May 15, 2020, was recessed to June 25, 2020 and recessed again to August 12, 2020 at 1:00 p.m., Eastern time, due to lack of quorum. A new Notice of Annual Meeting will be mailed on July 6, 2020. Whether or not you plan to attend the Annual Meeting, you are encouraged to submit your Limited Proxy promptly. If quorum of 25% of the voting interest is not achieved, the Association will incur additional expense to re-notice Owners in order to obtain the votes required to hold the Annual Meeting. On June 25, 2020, only 21% of the voting interest was achieved.

Your vote is very important this year!

In addition to the election of one Owner to the Board of Directors, proposed amendments to the Articles of Association and the Bylaws are included on the Limited Proxy. These amendments require a much higher percent of a favorable vote by Owners to pass. Your Board of Directors recommends you vote 'For' each of these proposals. If you didn't receive the Notice of Annual Meeting or need a replacement, please email Lisette Bouwman, Executive Assistant, at lisette.bouwman@marriott.com for assistance. Your vote and participation are important to the Association.

We are truly honored to welcome you and your families again in the near future. Be well!

My warmest regards,



Pedro Vargas

General Manager
Marriott's Aruba Ocean Club

